



## **Remodelers<sup>TM</sup> Council of the Home Builders Association Raleigh-Wake County Code of Ethics**

*As a member in good standing of the Remodelers<sup>TM</sup> Council of the Home Builders Association Raleigh-Wake County, I believe in, and accept, the responsibilities and obligations inherent in providing remodeling services. Basic to these ethical beliefs, I agree to abide by and support the following objectives.*

*I Pledge:*

**TO CONDUCT** my business and meet my financial obligations in a professional manner.

**TO PROVIDE** the highest quality materials and the best value possible.

**TO PROVIDE** service with integrity.

**TO MANAGE** my employees, subcontractors and suppliers fairly and honorably.

**TO COMPLY** with the spirit and letter of my business contracts.

**TO KEEP INFORMED** regarding essential information and public policies affecting the remodeling industry in general and my business in particular.

**TO COMPLY** with rules and regulations prescribed by law and government agencies.

**TO PROVIDE** timely response to items under warranty.

**TO SEEK** to resolve problems through non-litigation dispute resolution means.

**TO AVOID** injuring, with malicious intent, either directly or indirectly, the professional reputation of other remodelers.

**TO SUPPORT** the decisions of the Home Builders Association Raleigh-Wake County in promoting and enforcing this Code of Ethics.

*As a member of the Remodelers<sup>TM</sup> Council of the Home Builders Association Raleigh-Wake County, I assume the full responsibilities of this Code of Ethics freely, and am solemnly mindful that these responsibilities are a part of my obligation.*