



So... You Want to Remodel?

You've probably thought of remodeling at least a dozen times. That up-to-date kitchen or downstairs addition you've always promised yourself could become a reality. But then that terrifying question surfaces: *What if...?*

You've heard the horror stories time and again. What if the contractor runs off with your money? What if the workmanship is horrible? What if the project takes ten times as long and costs twice as much?

Relax! At Quality Design & Construction, we understand. These fears and questions are normal. We expect them with each project, which is why we're dedicated to showing our clients beforehand exactly how the process will unfold.

What kinds of challenges?

In a way, remodelers are like surgeons; we don't always know exactly what we're dealing with until we're completely immersed in a project. For example, during the demolition phase, we might find a maze of sewer pipes that you never knew about. It's completely workable, but unexpected, so it might take some extra time to reconfigure that part of the plan.

Aging-In-Place Specialist. That means we can widen doorways to accommodate a wheelchair, install motorized lifts on a staircase, and completely retrofit bathrooms and kitchens to ensure you're able to live independently. Hopefully, you'll never need

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universal design features in your home, but it's nice to be prepared. Plus, most of these features, including light fixtures, door

handles and other design elements, are stylish and modern.

Never Move Again!

Doesn't that sound nice? After all, moving is a lot of work. Dave Mackowski, owner of Quality Design & Construction, is a Certified

Breathe a Sigh of Relief!

There's a reason we named our company Quality Design & Construction. Simply put, we take pride in

what we do. The workmanship in your home will be of the highest quality and if you're not satisfied, we'll come back and make it right. And we're not going anywhere.

We've been building dreams for many years now. The best part about our work is seeing the smile on your face when you realize the final result is just what you asked for.



How does it work?

Let's say your desire for a remodeled living space overcomes your fears. Now that you've decided to remodel, what happens next? Good question.



▲ First things first: when you phone our office, we gather the basic information about your project, then visit you to survey the property and evaluate the home, spending between one and two hours.

▲ Next: Quality Design & Construction will prepare a *preliminary design contract*, which not only provides you with a sketch of your project (dimensions, demolition, descriptions of updates) but also a general estimate. A retainer is charged for this service since we're investing time designing your project.



▲ We'll gather measurements, take digital pictures, and note potential challenges, all of which are downloaded into our computer. That information helps us create a floorplan of your project which you can easily view via e-mail. Now you have a chance to view, at your convenience, what will soon be your newly remodeled space. Scrutinize it. Is this what you want? Is it what we discussed? Maybe you want to make some changes or have some questions. Pick up the phone and call us or send an e-mail message; we want to know that we're on the right track.

▲ It's time now to meet and review the concept drawings. You'll receive a *preliminary cost estimate* to ensure both the financial and construction aspects of the project meet your expectations.

▲ Once you okay the preliminaries, we meet to review costs (a firm estimate will be given) and to show you the *construction drawings*. You'll like these! These three-dimensional drawings show you specific plans for demolition, framing, electrical work, trim and flooring and cover all facets of the project. These plans are much more user-friendly than traditional "blueprints". At this meeting, the final contract will also be presented. With it, you'll receive a list of the items you need to select for your new project—including cabinets, countertops, flooring and more. The contract provides item allowances based on your budget and a preferred vendor sheet for guidance. Happy shopping!

▲ Once the *construction agreement* is signed, we'll apply for the required permitting. Then, our construction crews meet in a *preconstruction meeting*. Plans are reviewed and issues discussed. We think it's a good idea for each person that's going to work on your project to know just as much as we do about your expectations and needs.

▲ We use the highest quality craftsmen in the industry. We've worked with them for years and their standards of quality match our own. Regardless of which project component is underway—plumbing, drywall, electric, masonry or HVAC installation—it will be handled with precision and accuracy each and every time.

▲ Once you sign the *construction contract*, we'll review plans and any budgetary concerns once more before giving our crews the go-ahead. While we can't promise no delays (it's the nature of the business when dealing with different suppliers, not to mention forces of nature), we can promise we'll be there every step of the way, our project manager keeping you informed, answering questions and making adjustments as needed. This person also works with each crew member to avert delays and anticipate *challenges*.